***MAT – Client Information***

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| **Full Name:**   | **Date:**   |
| **Phone (landline )** |  | **Phone (mobile)** |  |
| **Session will be on Zoom – A free interface you can download.** |
| **E-mail Address:** |  |
| **How did you hear about Chrysilla?**     |
| **Contact in case of emergencies:** |
| **Any potentially life-threatening conditions eg. heart trouble:**   |
| **What is your goal for the session (it may simply be “clearing above issues” or it may be broader – e.g. who you would like to become:** |
| **When did this problem start? Are you aware of any triggers that causes the onset of the issue you wish to address?** |
| **What is your ancestral history? (any involvement in wars, slavery etc.)** |
| **Are there any genetic / inherited aspects  (patterns)  to the issue ( in relatives / ancestors / siblings):** |

**Payments and Cancellations Policy**

We require payment in advance for telephone and Skype sessions. You may pay by PayPal or credit card (we will provide instructions), or you can pay 5 days in advance by bank transfer (please allow this time for your payment to be cleared).

Please understand that we have limited session times and often have a waiting list. We regard your booking as a contract. There is no charge for cancellations where we receive 7 days’ notice. If we receive at least 24 hours’ notice we will hold your payment and reschedule the session at no charge. If we receive less than 24 hours’ notice we will transfer your payment to the practitioner as if you had received the session (unless we can find someone else to take the session time).

**Responsibilities – Ours and Yours**

We would like to take this opportunity to share our thoughts on Practitioner and Client responsibilities.

As your practitioner you have our guarantee that we will always act in a polite and professional manner. We will use all our training and experience to get the best possible result for you.   We take confidentially very seriously and will never share anything that you tell us. Even the fact that you have been our client is confidential and will not be shared without your permission.  Our responsibility is to help you clear your blocks during the session, and this responsibility ends at the end of the session, when we hand responsibility for making changes in your life over to you.

As a Client we expect certain responsibilities from you (consider this your contract with us):

1. We need you to **be honest with us**.  If we ask you about trauma in your life, it's because we need you to acknowledge it.  Sometimes it's so personal or embarrassing that you don't want to tell us. That's OK, there's a "work around", but we need you to still acknowledge that there's something there.  If you suppress or hide it we may not be able to help you.
2. Healing is ultimately **your responsibility**. Though we will do everything in our power to help, the final step will be made by you. Our job is to help you release your trauma and blocks.  That's like opening new doors for you.  Your healing session will open many doors - which one you step through is your choice.  It is important that you know that you have free will at every step of the process, and the actual healing (the physical change or change in life habits) comes when you chose it.

You can sometimes recreate patterns if you choose to react in various situations in the ways you always have before. That is, before your patterns and trauma were changed, you were compelled to react in a certain way in a certain kind of situation. Now, you have the freedom to respond differently. Be aware of that and use it to empower yourself!

**Measuring your progress**

Most clients feel an instant emotional and spiritual change during their first session. Physical changes vary from person to person. Many people will feel a significant physical healing after a first session, however some will require 2-3 sessions. This cannot be guaranteed because the healing technique is primarily emotional/ spiritual, with the physical changed flowing as a result.

It's "OK" that your body might need a little while to process the change. In the very unlikely event that you don't feel a significant emotional or spiritual change after your session please bring this up at your free follow up consultation so that we can address this with you.

We are committed to fast and dramatic changes. We don't make unrealistic promises and suggest you discuss your expectations and reasonable timeframe for results with us at your first session.

**If the session is interrupted due to poor internet access or phone quality**

Occasionally our Zoom or phone sessions are disrupted. If this occurs during your session then we will always reschedule your session.

**We honor you for taking this opportunity to profoundly re-create your life. I look forward to working with you!**